2026 SURCHARGES OVERVIEW

This document provides a standardized overview of surcharges for **PostNL**, **DPD**, and **DHL** applicable in 2026.
All amounts are **excluding VAT** unless stated otherwise.
Variable surcharges (fuel, energy, toll, indexation) are subject to change by the carrier.

STRUCTURE & DEFINITIONS

- **Carrier** → Logistics provider
- **Product** → Specific shipping service
- **Surcharge Type** → Category of additional charge
- **Description** → When the surcharge applies
- **Amount** → Fixed fee or calculation method

POSTNL – SURCHARGES (2026)

Volume Surcharge (NL & EU)

Most of the shipped parcels contain empty space, leading to unnecessary volume and higher emissions. By reducing this, we can increase logistic capacity and cut CO2. PostNL apply a surcharge to parcels over 50 dm³ within the Netherlands or EU.

Volume (dm³)	NL & BE	EU
< 50	Free	Free
50 – 100	€0,99	€0,75
100 – 200	€4,85	€1,99
> 200	€11,40	€3,99

Manual Processing

Applied when a parcel requires manual handling due to shape, packaging, or contents. -

Netherlands & Belgium: **€6,50**
Denmark: **€15,50**
Germany: **€12,50**
France: **€9,00**
Sweden: **€15,50**
Other countries: **€6,50**

Heavy / Oversize

- **Deviating processing (>23 kg)**: €6,50
- **Freight surcharge (oversize >175×78×58 cm or >31,5 kg)**: €89,95

Peak & Energy

- **Peak surcharge**: €0,33 / parcel – €0,19 / letterbox parcel
- **Energy surcharge**: Monthly variable (PostNL index)

Letterbox – Incorrect Size/Weight

- **Too large / too heavy(oversize >26,5×38×3,2 cm or >2 kg)**: €5,25
- **Incorrect registration**: €1,25

How to avoid Manual Processing surcharges

Size and Weight		
Including packages larger than 95 x 70 x 58 cm and smaller than 10 x 10 x 1 cm. With a weight of 23 kg to 31,5 kg.	Packages move along the conveyor belt during the process. Packages that are too large or heavy cannot move independently. An employee must manually guide these packages through the process and therefore receive different handling. You pay a surcharge for this.	We recommend packaging your products within the limits. You may choose a different shipping company
Contents		
Glassware, including wine bottles (if not packed in machine-safe packaging) etc.,flowers, laboratory samples, x-rays.	Products that have a high risk of being damaged during the logistics process fall into the category of non-standard handling because they can pose a risk to PostNL employees who handle the packages containing these products. Furthermore, the risk of product damage is higher, resulting in an order not reaching the recipient correctly. This results in unnecessary processing and effort on the part of the recipient	To protect your products from shocks and impacts during shipping, choose sturdy packaging of the correct size and fill any empty space with padding.
Contents are not fixed in packaging (slides back and forth).	Contents must be secured in the package so they can't move around. Products in a shipment that slide around are subjected to more impact during the shipping process. This can significantly damage both the products and the packaging, potentially	Choose the right size packaging and fill any empty space with packing material

	causing the packaging to detach and the products to fall out.	
Indications on the package		
Fragile, Handle with care, This side up. Packaging Choose the right size packaging and fill any empty space with packing material. Choose the right size packaging and fill any empty space with packing material.	If a package is identified as requiring special handling, it will be processed manually. These manual actions will result in a surcharge. Furthermore, manual processing increases the risk of something happening to the package.	Use tape without warning texts, sturdy packaging and good filling material.
Form of the package		
All tubes and other packaging forms where the label cannot be processed horizontally or can roll off the sorting belt	Packages with unusual or non-square/rectangular shapes, such as tubes, round packages, soft/flexible packaging (see photo), etc., cannot be processed independently on the conveyor belt. They might roll down or off the conveyor belt. This also prevents the label from being scanned if it's not applied straight to the package. In this case, the package must be processed manually, and you'll pay a surcharge for this.	Choose the right size packaging and fill any empty space with packing material.
Shipping label Location		
Address and barcode not on the largest side, top right.	All labels are scanned automatically. If a label isn't placed in the correct position, it can't be scanned and must be processed manually. The correct location for a shipping	

	label is on the largest side of the box, in the upper right corner.	
Packaging		
Wood, metal, polystyrene, sealed packages, bubble wrap and films that make the packaging rough or smooth (e.g. bubble wrap).	Shipments packed or wrapped with any of the materials mentioned above often cannot pass through the sorting process as usual and may damage the sorting belt. In that case, the package is processed manually	
Two or more packages are joined together into one package using tape or other binding material.	Two or more shipments bound together with tie ribs, tape, or other binding material cannot go through the sorting process as usual. They fall apart, get stuck, or partially roll away, requiring manual handling.	

DPD – SURCHARGES (2026)

Parcels delivered with road transport (e.g. DPD Business, DPD Home, DPD Parcelletter, DPD Shop and DPD Time Definite) are divided in five parcel types:

- Normal Packages (NP) have a maximum weight of 31,5 kg, a maximum length of 175 cm and a maximum girth of 300 cm.
- Small Packages (KP) have a maximum weight of 3 kg, a maximum length of 50 cm and a maximum girth of 111 cm.
- DPD Parcelletter has a maximum weight of 1 kg and the maximum measurements of 36 x 26 x 3 cm.
- DPD Parcel Points has a maximum weight of 20 kg, a maximum length of 100 cm and a maximum girth of 250 cm.
- DPD Lockers have a maximun weight of 20 kg, a maximun length of 72 cm and a maximum girth of 278 cm. (!)These measurements are only applicable to lockers in The Netherlands.

From January 1, 2025, parcels weighing over 10 kg or 20 kg delivered in Germany must be specially marked according to the German Postal Law. Additionally, to the marking it is essential that the correct parcel weight is provided in the data. For parcels weighing up to 10 kg, no additional marking will be required.

Energy & Seasonal

DPD applies a variable energy surcharge on the parcel price, adjusted to fluctuating energy prices.

- **Energy surcharge**: Variable

Non Standard Parcel (NSP)

A parcel is considered a Non Standard Parcel (NSP) if it:

• Is longer than 130 cm (length or diagonal)

• Weighs more than 20 kg

• Has an unstable or irregular shape (bulging, cylinder, roll)

• Is not properly packaged according to the packaging guidelines

• Has a missing or poorly legible label, or requires extra manual processing or sorting

For parcels larger than 175 cm, heavier than 31.5 kg, or with a volume greater than 300 cm, only the surcharge 'Excess dimensions and weight NP parcel' applies.

Category	Share of NSP	Surcharge
A	<10%	€2,5
B	10–15%	€3,99
C	15–50%	€5,99
D	>50%	€8,89

Excess Dimensions & Weight

- **Normal parcel (NP)**: €49,50
- DPD applies maximum dimensions and weights for parcels. If these exceed the following limits, a surcharge will be applied:
  • Length or diagonal longer than 175 cm,
  • Weight over 31.5 kg,
  • Girth greater than 300 cm.
  • When this surcharge is applied, the NSP surcharge will be waived

- **Small parcel (KP)**: €7,95
  DPD applies maximum dimensions and weights for small parcels. If these exceed the following limits, a surcharge will be applied:
  • Length or diagonal longer than 50 cm,
  • Weight over 3 kg,
  • Girth greater than 111 cm.

Other Surcharges

- **Age check (18+)**: €1,99
- **Return non-deliverable**: DPD Business rate + €2,99
- Relabelling:Per parcel € 0.71

Toll

- Belgium (to): 3,8% – (within): 1,9%
- Germany (to): 4,4% – (within): 2,95%

Remote Area

Surcharge for remote areas.

Destination	Surcharge
Netherlands	€8,79
Denmark	€10,29
Germany	€13,89
Estonia	€23,99

Finland	€27,99
France €	€25,39
Greece	€23,39
Italy	€23,39
Croatia	€23,39
Portugal	€16,99
Spain	€38,29
Sweden	€16,59

DHL – SURCHARGES (2026)

DHL FOR YOU (NL & BE – Consumer)

Handling

- Manual Processing: A parcel that cannot be sorted automatically due to type, form or packaging. **€7,98**
- Out of Specifications: A parcel longer than 120 cm or wider than 60 cm or higher than ó0 cm. Maximus length of a parcel: 180 cm. Maximum volume: 432 litres. NL **€7,98** | BE **€25,85**
- Long Parcel (180–240 cm): A parcel with at most one side between 180 cm and 240 cm long. Maximus volume: 432 litres. Maximus weight: 31,5 kg. **€25,85**

Returns

- Return – Long Parcel: A parcel with at most one side between 180 cm and 240 cm long. Maximus volume: 432 litres. Maximus weight: 31,5 kg. **€30,25**
- Return – Too Large:When a to door parcel is longer than 240 cm or larger than 432 litres, or when a to DHL ServicePoint parcel is longer than 120 cm or larger than 240 litres, the parcel will be returned to the sender. **€30,25**
- Return – Too Heavy: When a to door parcel is heavier than 31,5 kg, or when a to DHL ServicePoint parcel is heavier than 20 kg, the parcel will be returned to the sender (on a pallet). **€30,25**

Address / Delivery

- Undelivered parcel: If the parcel cannot be delivered or has not been picked up at the DHL ServicePoint, the parcel will be returned to the sender. Shipment rate + **€1,25**
- New address label: If the address data contain an error or the address label is damaged, unreadable or contains an error, DHL will correct this so that the parcel can be delivered. **€1,10**

Geography & Variable

- Wadden Islands: **€6,05**
- Toll BE: 4,45% (variable)
- Fuel surcharge: Monthly variable
- GoGreen Benelux: €0,04

DHL EUROPLUS (Benelux & Europe – Business)

Parcel Handling

- Manual processing: **€7,98**
- Extra handling (too small): **€3,85**
- Extra large parcel: **€54,45**
- Heavy parcel (20–31,5 kg): A parcel between 20 and 31.5 kg. A parcel of 20 kg or heavier must be provided with an extra label with the warning for a heavy parcel **€4,68**
- Heavy parcel on pallet: **€18,15 + pallet rate**

Pallet Related

- Euro pallet exchange: **€3,58**
- Extra pallet (>5/day): **€82,50**
- Extra space (oversize pallet): 100% shipment rate

Returns & Customs

- Non-deliverable shipment: **€10,45 + 75% shipment rate**
- Customs CH / NO: **€35,75**
- Customs UK parcel: **€9,85 + €0,39 / HS**
- Customs UK pallet: **€49,45 + €0,39 / HS**
- Remote area: **€0,39 / kg (min €19,25)**

Toll / Energy / Sustainability

- Toll: BE 4,45% | DE 5,90% | HU 3,05%
- Fuel surcharge: Monthly variable
- GoGreen: Benelux €0,04 / parcel – €0,75 / pallet | EU €0,09 / parcel – €3,30 / pallet

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DHL PARCEL CONNECT (Europe – Consumer)

Handling

- Manual processing: A parcel that cannot be sorted automatically due to type, form or packaging **€7,98**
- Heavy parcel: A parcel between 20 and 31.5 kg. A parcel of 20 kg or heavier must be provided with an extra label with the warning for a heavy parcel. **€4,68**
- Out of specifications: A parcel that is longer than 120 cm or wider than ó0 cm or higher than ó0 cm. Maximus length of a parcel: 180 cm. Maximum volume: 432 litres.**€25,85**

Returns

- Return – Long Parcel: A parcel with at most one side between 180 cm and 240 cm long. Maximus volume: 432 litres. Maximus weight: 31,5 kg. **€30,25**
- Return – Too Large: When a to door parcel is longer than 240 cm or larger than 432 litres, or when a to DHL ServicePoint parcel is longer than 120 cm or larger than 240 litres, the parcel will be returned to the sender. **€30,25**
- Return – Too Heavy: When a to door parcel is heavier than 31,5 kg, or when a to DHL ServicePoint parcel is heavier than 20 kg, the parcel will be returned to the sender (on a pallet). **€30,25**
- Undelivered: **€10,45 + 75% shipment rate**

International

- Remote area: A parcel to a remote area. See www.dhlecommerce.nl/ras **€19,25**
- Customs UK: **€9,85 + €0,39 / HS**

Variable

- Toll: variable by country
- Fuel surcharge: Monthly variable
- GoGreen EU: €0,09

FEDEX – SURCHARGES (2026)

Service scope used by Ectaroship
• **Netherlands (Domestic): FedEx Priority**
• **Other European countries: FedEx Regional Economy**
Other FedEx services are intentionally excluded.
Detailed information can be found at :
https://www.fedex.com/content/dam/fedex/international/rates/new-offer-rates-vassuis-nl-nl.pdf

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FEDEX PRIORITY – NETHERLANDS (DOMESTIC)

Additional Handling (Package)

Applied per package if **any** of the following applies:
- Longest side > 121 cm
- Second-longest side > 76 cm
- Actual weight > 25 kg - Irregular shape (round, cylindrical)
- Non-cardboard, shrink-wrapped, strapped or flexible packaging
- Has a volume of more than 169,901 cubic centimeters (length x width x height).

Fee: €39 / package

Oversize Charge

A package is considered oversize if **ANY ONE** of the following conditions is met:
Length > 243 cm, **OR**

Length + Girth > 330 cm, where: Girth = Length + (2 × Width) + (2 × Height) or,

Actual weight > 50 kg

Fee: €59 / package

Address & Billing

- Address correction: **€9,9 / shipment**
- Third-party billing: **2.5% of total shipment charges**

Fuel & Demand

- Domestic fuel surcharge: **Dynamic (Automotive Gas Oil index)**
- Demand surcharge: **Temporary / variable (if applicable)**

FEDEX REGIONAL ECONOMY – EUROPE

Additional Handling (Package)

Applied per package if **any** of the following applies:
- Longest side > 121 cm - Second-longest side > 76 cm
- Actual weight > 25 kg
- Irregular shape or non-standard packaging

Fee: €39 / package

Oversize Charge (Clarified)

A package is considered oversize if **ANY ONE** of the following applies:
- **Length > 243 cm**, **OR** - **Length + Girth > 330 cm**
(Girth=Length + 2×Width + 2×Height)
- **Volume > 283,168 cm³**
- **Actual weight > 50 kg**

Fee: €59 / package

Freight-specific

- Additional handling (freight unit >157 cm): **€59 / unit**
- Non-stackable freight: **€200 / freight handling unit**

Remote / Extended Area

- Tier A: **€3.10 / shipment**
- Tier B: **€0.45 / kg (min €22)**
- Tier C: **€0.59 / kg (min €28)**

You can find the postcodes at :
https://www.fedex.com/content/dam/fedex/us-united-states/services/ODA_OPA_tiers_codes.xlsx

Address, Value & Billing

- Address correction: **€9.90 / shipment**
- Declared value: **€0.99 per USD 100** above standard liability

- Third-party billing: **2.5% of total shipment charges**

Fuel & Demand

- Regional fuel surcharge: **Dynamic (EU automotive gas oil index)**
- Demand surcharge:more info at: fedex-demand-surcharge-en-eu.pdf

Temporary: €0,15 /kg
Variable : €0,10 /kg

Volumetric Weight Calculation (FedEx)

For FedEx shipments, the **chargeable weight** is determined by comparing the **actual weight (kg)** and the **volumetric weight**. Whichever value is **higher** will be used for billing.

How Volumetric Weight Is Calculated

- **Regional Economy Services**
  Volumetric Weight = **(Length × Width × Height) / 4000**

- **Priority Services (NL–NL shipments)**
  Volumetric Weight = **(Length × Width × Height) / 5000**

All dimensions must be entered in **centimeters (cm)**, and the result is calculated in **kilograms (kg)**.

CUSTOMER-FACING SUMMARY (ECTAROSHIP)

How do surcharges work? Carriers apply surcharges when a shipment requires additional handling, space, or manual processing. These costs are passed on directly by the carrier and are not determined by Ectaroship.

Most common reasons for surcharges: - Oversized or heavy parcels - Non-standard packaging or shapes - Remote delivery areas - Failed or refused deliveries

How to avoid extra costs: - Keep parcels within standard size and weight limits - Use sturdy, rectangular packaging - Ensure labels are correctly placed and readable - Avoid shipping to remote areas when possible

NOTES

All surcharges are subject to annual indexation and carrier adjustments.

Carrier measurements and scans are leading for billing purposes.

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